

# The Horse's Mouth

compunetics / compunetix / chorus call **UPDATE**

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## compunetix

### compunetics

### sonexis



## Recognition by County and City Executives

By Monica Coraluppi

Chorus Call and Compunetix received special attention from Rich Fitzgerald, Allegheny County Executive; Dennis Davin, Allegheny County Director of Economic Development; and Bill Peduto, City of Pittsburgh Mayor. Our companies continue to grow and to be stimulators of innovation to the local technology community. For example, does anyone remember the days prior to conference calls? Compunetix deployed the first digital teleconferencing system in the world and continues to be instrumental in the evolution of this technology. Our technological innovations have changed the way the whole world operates and are now essential tools used to solve big problems across industries and worldwide.



*From left to right; Jerry Bindra, Bill Peduto, Monica Coraluppi and Jerry Schmitt.*

Globalization is key to modern day success and Chorus Call has opened over a dozen global offices. Jerry Bindra opened three subsidiary offices in India to serve the Indian market and has been a key contributor to Chorus Call's remarkable growth in that region. Upon hearing that Jerry Bindra was visiting Headquarters, City of Pittsburgh Mayor Bill Peduto invited him and Chorus Call Executives to his office to offer his congratulations and support.



*From left to right; Monica Coraluppi, Jerry Schmitt, Rich Fitzgerald, Giorgio Coraluppi and Jerry Bindra.*

Allegheny County Executive Rich Fitzgerald welcomed the executives to his office and also made a visit to our facility with Dennis Davin to see the advances in manufacturing and software development which have fueled the success. Leadership, continuity, economic impact, and innovation are essential to our community and there is an abundance of such capacities in our organizations.

We thank Rich Fitzgerald, Dennis Davin, and Bill Peduto for their attention and recognition.



*Left to right: Gordon Scherer, Jason Leventon, Sabina Coraluppi, Dennis Davin, Jim Klueber, Giorgio Coraluppi, Keith Marcon, Rich Fitzgerald, Joe Kasunich, Jerry Pompa, Mike Hockenberry and Monica Coraluppi*

**Visit us on the Web:**

[www.compunetix.com](http://www.compunetix.com) [www.compunetics.com](http://www.compunetics.com) [www.sonexis.com](http://www.sonexis.com) [www.choruscall.com](http://www.choruscall.com)



## HD & Secure Voice

Compunetix, Inc. announced the official release of the Summit Olympus™ – the latest innovation for massively scalable and feature rich group communications. This modular media processing platform features optimized next generation hardware combined with sophisticated conferencing software to empower both cloud services and on-network deployments. The system's advanced IP networking and VoIP/SIP technologies fully support wideband, or high fidelity, audio calls with Olympus HD Voice™. The Olympus more than doubles the port capacity of its predecessors, making it the world's most scalable HD voice collaboration solution. With encrypted voice capabilities, Olympus is also the ideal solution for upholding stringent security standards in mission critical environments.

The Olympus is fully cloud-enabled for global voice services and public or private network connections. It features backward compatibility with the legacy Summit software, meaning the versatile APIs and intuitive user interface remain consistent. Port capacity is a 1:1 ratio whether utilizing standard (G.711) or high definition (G.722). Future, advanced audio codecs will also be accommodated, albeit with possible impact on overall port capacity.

Emerging out of significant investment in R&D, the platform is a potential hotbed of innovation, system API access, and customized solutions. The wider, high definition audio frequency range allows for better information comprehension, provides improved intelligibility, reduced audio fatigue, and increased productivity as a result. Olympus works equally well with wideband audio devices, IP desktop phones, and newer over-the-top softphone applications launched from PCs, smartphones, and tablets.

Compunetix has become synonymous with delivering the highest quality and most reliable conferencing solutions to enterprise customers around the globe. Continued development of the Summit platforms along with HD and secure voice provides new revenue channels for providers and the solid base for limitless, feature-rich, and fully brandable collaboration for CSPs and enterprises alike.

“The Summit Olympus has been engineered to be the market leader in high definition, highly customizable and high volume collaboration. Its mix of scalability and cutting-edge design takes collaboration to the next generation and beyond,” notes Robert Haley, Director of Marketing for the Communications Systems Division.



*Angela Eagle and Katherine Crawford mentoring students.*



*Dana Krokosky supporting a team.*

## She Innovates

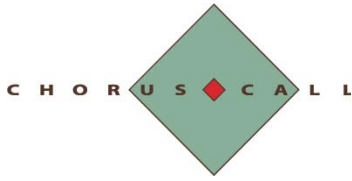
The University of Pittsburgh fosters an innovative environment by hosting some of the area's most creative business-minded events, including Innovation Week, Startup Weekend, the Randall Family Big Idea competition, and She Innovates.

Compunetix sponsored She Innovates by sending women from the engineering, training, documentation, and marketing groups to mentor and offer advice to participants. Dana Krokosky, Angela Eagle, Katherine Crawford and Ran York attended the event.

She Innovates was the first all-women's hackathon at the University of Pittsburgh! Students were invited to form their own teams for the hackathon, prior to the Kick-Off Party. No team, no idea, no computer science background, no worries! The She Innovates Kick-Off Party featured team formation for those without a team as well as idea pitching for those without a hacking idea. Mentors, including the Compunetix employees, were on-site to help guide students through the hacking process. The mentors offered advice, tips, and answered questions along the way. Throughout the weekend, She Innovates featured keynote speakers, like Debra Lam – Chief Innovation & Performance Officer for the City of Pittsburgh, and talks about business and tech.

Thanks to the Department of Computer Science at the University of Pittsburgh for inviting us to participate!





## Annual Employee Meet-Up By Keith Gomes

On Saturday, November 29th, Chorus Call India hosted the Chorus Call Employee Annual Meet 2014 offsite meet-up. This year a trip to Upper Deck Resort, Lonavala was arranged and celebrated with an early kick-off involving all employees at the Mumbai Office.

Nestled deep within the Western Ghats - sometimes referred to as the Great Escarpment of India and one of the most biologically diverse regions in the world - the Upper Deck Resort is a truly beautiful place with stunning cliff views in every direction.

A terrific weekend filled with plenty of fun activities and games was planned which helped all employees socialize and bond. One of the best bits was a themed social night dance arranged for us by the resort. All the women decided to dress in glitzy 1920's getup inspired

by the movie The Great Gatsby, while the boys dressed up as Cowboys. A word of thanks must be given to the DJ for keeping all on the floor, shaking and dancing in new ways. The night ended with the seasoned singers among the group exhibiting their skills by a crackling bonfire.

Prior to the event an internal events committee worked tirelessly to organize the activities and perfect all arrangements for the big weekend. We are very proud to report that all their efforts have enabled CEAM 2014 to be a rousing success!



### Did you know?

The Bootstrap web development framework was originally developed by employees of the social networking giant, Twitter.

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### EventMeet™

Compunetix introduced EventMeet™, the newest way for Collaboration Service Providers (CSPs) to add operational efficiencies while increasing the ease-of-use and quality of service of conference calls. EventMeet is a specialized web collaboration application that, when used in tandem with a Summit® Olympus™ conferencing system, can allow numerous parties to enter into large calls in a fast and efficient manner while still collecting all required participant and security information.

EventMeet allows busy call participants to skip long wait times for an operator and immediately access their conference. Starting from any web browser on their mobile device, tablet, or laptop, users simply input the required information such as name, phone number, and company to enter the conference call. That information can be saved via browser cookies to populate the fields on subsequent uses, even further decreasing entry time. Callers are joined smoothly, allowing them to get to what's most important – intuitive group collaboration.

With EventMeet, CSPs enjoy reduced operational overhead and operator head count while maintaining the ability to gather complex, correctly spelled participant information and without impacting advanced event operations such as participant voting and Q&A.

Compunetix continues to offer innovative products and solutions to take audio, video, and web collaboration to the Summit and beyond.

"While the topics we meet about are getting more complex, the way we collaborate doesn't have to," explains Robert Haley, Director of Marketing for the Communications Systems Division. "EventMeet pulls together the Summit Olympus media processor and CONTEXWeb toolkit for a seamless way to launch large calls in a timely manner."



From left to right, front row: Kajal Chavan, Keith Gomes, Mohsin Shaikh, Rochelle Fernandes, Eish Arora, Zaid Shaikh, Abdul Mujeeb, Chandan Gokhru, Valentino Dowling, Shalini Dixit, Soniya Pillai, Tanvi Chaubal. Middle row: Dhanashree Shetty, Inba Vessaoker, Dilraj Kaur, Margreth Basaiawmoit, Sujatha Prasanna, Sweta Tambe, Natasha D'Souza, Seema Yadav, Vishwajeet Dutta, Malika Shaikh, Melissa Carlos, Vandana Sardana, Dilip Vyas, Swapnil Rankhambe, Mire Mullick, Mahip Gada. Back row: Sai Khambe, Srivallabh Hanchate, Manish Pathak, Shoeb Siddique, Jerry Bindra, Avish Kapoor, Shashank Tiwari, Vivian Noronha, Kanishk Gaurkar, Saurav Singh, Raghav Bhasin.

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### 'Share Anywhere'

Compunetix introduced the latest version of its CONTEX Presenter™ web conferencing solution. This newly minted, 5.11.0 version of Presenter introduces significant new connection capabilities for meeting hosts, enabling the sharing of meeting content regardless of connection type.

Web conferencing and remote collaboration software continues its evolution into the group coordination and communication paradigm of the future. Early entries into this space required significant client downloads and firewall configuration to allow meeting participants to communicate effectively. Additional, complex efforts were also required to enable meeting hosts to share their data (presentations, files, images, web pages). Later, market offerings removed the need for administrative installs and IT network support, but still typically required a large client download in order to share content from the host desktop.

With version 5.11.0 of CONTEX Presenter, this download requirement simply goes away. While this version still features optimized clients for popular OS platforms (Windows, Mac, and iOS), the new iteration enables full host access, control, and sharing via the ubiquitous web browser. This means the Presenter platform and service can be accessed from any standard browser, and content sharing is made possible through a simple browser plug-in.

As always, Presenter continues to offer extreme ease of use, unmatched audio quality, and rich collaboration features such as whiteboarding, voting/polling, question and answer sessions, live video, session recording, invites and dial-outs, and a dedicated user portal for pulling it all together.

"Users and providers are moving forward quickly. Eliminating the download requirement for content sharing is a huge

productivity boost. Presenter, like other popular web services, can now be host driven on-the-go from a tablet, laptop, smartphone or shared PC," explained Robert Haley, Director of Marketing for the Compunetix Communications Systems Division. "It allows hosts to focus on the meeting and what they want to share, not the technology behind it."

#### Did you know?

In 2013, IBM filed the most patents in the U.S. for the 21st consecutive year.



**Compunetix celebrated the engineers who make the world a better place.**

**Employees were invited to attend Brown-Bag Tech-Talks on Tuesday, Wednesday & Thursday!**

**Tuesday: VSD – New VSD Initiatives – Mobility & Security**

**Wednesday: CSD – Agile Development Discussion & Roundtable**

**Thursday: FSD – Spatial Audio Capabilities**

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## The Next Gen By Dominique Chandler

In an attempt to make Engineers Week even more meaningful this year, a suggestion was made to involve the local community. What better way to do that than to introduce children to the concept of engineering and let them see for themselves what the engineers at Compunetix do. So, we invited the 4th grade class of Greensburg's Aquinas Academy to spend a few hours with us.

30 students and their teachers arrived and were ushered into a conference room for introductions. Jason Tost of the Federal Systems Division (FSD) greeted the group and did an amazing job of getting the kids fired up! When asked if they had any idea what computer language Minecraft was written in, a little hand shot up. The excited young man guessed Swedish, resulting in a good-natured chuckle from the crowd. Jason then led the group to FSD's lab for a basic tour and rocket demonstration.

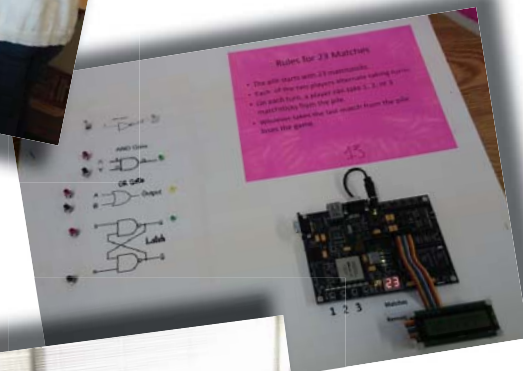
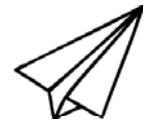
Next stop, the Video Systems Division (VSD) lab for a brief explanation by Kevin Bender and Dan Linden, both of VSD.

Lunch, a big hit of course, was followed by demonstrations of circuits, switches and weighted paper-airplane projects. Hands-on projects were designed and prepared by Michael Crowe of FSD and Gary Zinzell of the Communications Systems Division (CSD). FSD's Michael Crowe explained to the students what they would be doing and the concepts they'd be learning. Three stations were arranged so that the kids could easily rotate through the various set-ups.

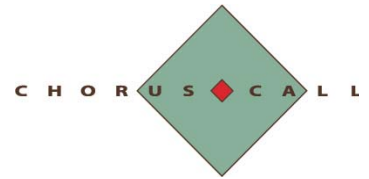
Brian Ciarimboli of CSD, Carl Johnson of FSD, Dan Linden and Kevin Bender of VSD assisted with projects and were available to answer any questions. They got many!

Overall the visit was a huge hit. The students sent lovely thank-you cards

which are posted in the FSD/VSD reception area. They're worth a trip to the fourth floor to see.



Halloween 2014



Our Customers Say It Best:

A big THANK YOU to the chorus call team! The conference went great yesterday and it was a success. The moderator did an excellent job keeping things organized and on track and being available to us throughout the call. I look forward to working with you all again.

- Director of Education Services

Just wanted to thank you all for everything you did for us during the Ebola Broadcast. Working with us on such a big undertaking with little notice and making it work is much appreciated. You never stop amazing me. You really are a first class organization. Look forward to our next broadcast with you.

- Audio-Visual and Teleconference Coordinator

Great job! Thank you for making another Earnings call so seamless!

- Senior Analyst, Investor Relations

Again, thanks for doing such a fabulous job. It was the easiest All Employee Meeting ever.

- Principal, Organization Effectiveness

I have worked with the support group there for a number of years and they are extremely professional and roll out a great product.

- AV Tech

I wanted to let you know that I was extremely pleased my operator. She handled the process perfectly. She was extremely professional and efficient and made sure to ask the right questions before the call began.

- Program Development Manager

Chorus call did a wonderful job in facilitating this conference and really went above and beyond in their support to us.

- Manager, Field Operations

**Did you know?**  
HTTP stands for Hyper Text Transfer Protocol.





Welcome New Employees



**Dennis Brown**  
Electronic Assembler  
Reports to Robair Hannush

**Paul Karlin**  
Shipping/Receiving Clerk  
Reports to Jerry Gilkey

**Dana Rengers**  
Accountant  
Reports to Keith Marcon  
BS Management/Accounting  
University of Pittsburgh at Greensburg

**James Tremblay**  
Machine Operator  
Reports to Robair Hannush  
Master of Divinity  
Asbury Theological Seminary



**Steven Baverso**  
Mechanical Process Technician  
Reports to Bob Atkinson



**USA**  
**Joshua Dubia**  
Software Engineer  
Reports to Joe Heuler  
BS Information Systems  
Clarion University of Pennsylvania

**Robert Kerr**  
Video Conference Specialist  
Reports to Chris Bordone  
Messiah College  
BA Communication

**Allison McGaughey**  
Conference Specialist  
Reports to David London  
BS Information Science  
Seton Hill University

**Michael Morrongiello**  
Video Conference Specialist  
Reports to Chris Bordone  
BS Digital Media Production  
Art Institute of Pittsburgh

**Dan Nowak**  
Conference Specialist  
Reports to David London  
MFA Writing  
Spalding University

**Australia**  
**Cherizza Almario**  
Digital Marketing Coordinator

**Cassandra Hanley**  
Operations Support

**Kelsey-Anne Steel**  
Operations Support

**Brazil**  
**Vinicius Casini**  
IT Assistant

**Natalia Machado**  
Commercial  
Assistant

**Gabriela Papin**  
Commercial  
Assistant (IR)

**India**  
**Aman Gupta**  
Conference  
Specialist

**Darryl Joseph**  
Conference  
Specialist

**Reshmi Nair**  
Billing Executive

**Manish Pathak**  
Senior Account Manager

**Payal Shelar**  
Conference Specialist

**Roshan Shetty**  
Billing Executive

**Switzerland**  
**Maria Muvilla**  
Conference Specialist

Congratulations!



To **Shivang Thakkar (VSD)** and his wife Prachi on the birth of their son, Pranshu, born January 12, 2015.

To **Steven Cleary (Sonexis)** and his wife Moira on the birth of their daughter, Hazel Rose, born January 14, 2015.

To **Brock Stine (Chorus Call Canada)** and his wife Marya Larkin on the birth of their son, Timothy Sherwood, born January 18, 2015.



Check out the NEW  
[www.choruscall.com](http://www.choruscall.com)

Did you know?

English mathematician, Ada Lovelace, is often described as the world's first computer programmer.



**A Closer Look At Eish Arora**

Since joining Chorus Call India in 2006 as the second employee and only tech support person, Eish Arora has grown to become Head of Technical and Infrastructure. In addition to ensuring zero downtime, he and his team take care of “everything from AC to PC”. This includes computers, servers, bridges and telecom lines as well as webcasts, events and some in-house development.

Eish most enjoys the unique challenges that come from working with new technologies. Every day at the “escalations desk” Eish faces something that has never happened before and it makes him proud to go out of his way to fix it. Eish enjoys the freedom to come up with new ideas and appreciates that his ideas are honored. He cites these as the reasons he has worked at Chorus Call for so long.

Prior to joining Chorus Call Eish worked in various industries. He taught computer programming, database management and graphics software to school kids, engineering students and working professionals.

Eish grew up in a small city in India called Bikaner and, at first, found Mumbai to be culturally alarming. By working in the private sector, Eish was the first of his family to break the tradition of holding “common jobs”. Notably he was also the first to learn to use computers.

Eish is passionate about his work and his leisure pursuits. His favorite activities include social service as well as watching cooking, car & bike and gadget shows on TV.

He particularly enjoys cooking and likes to experiment with new recipes. Indian, Chinese and Italian are his favorites, especially pastas.



**Good Luck, Janis!**

On January 30, 2015 after more than 23 years as an accountant at Compunetix, Janis Baker retired. Chief Financial Officer, Keith Marcon, presented Janis with a plaque, inscribed with the following heartfelt message:

*In appreciation for over 23 years of service. Best wishes as you pursue your retirement dreams.*

We all thank Janis for her many years of dedication and hard work.



Janis with Keith Marcon, her supervisor for 23 years, during a farewell luncheon.



**Did you know?**

Our Federal Systems Division has an open position for a Program Manager, Account Manager and Software Engineer with C++. Do you know people looking for a challenging career? Have them apply directly at: [www.compunetix.com/careers](http://www.compunetix.com/careers)



The Flags of Chorus Call

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The Horse's Mouth is published by **compunetix, compunetics, sonexis and chorus call** for the benefit of its employees and friends.

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